

[illegible]

112

endiciaTM

110

106

114

102

116

100

52

US POSTAGE
\$0.34
FIRST CLASS
"SAMPLE"
PALO ALTO CA 94301

VOID - DO NOT MAIL

endicia.com

071V00500598

Envelope Manager Software
247 High St
Palo Alto, CA 94301-1041

FIG. 2

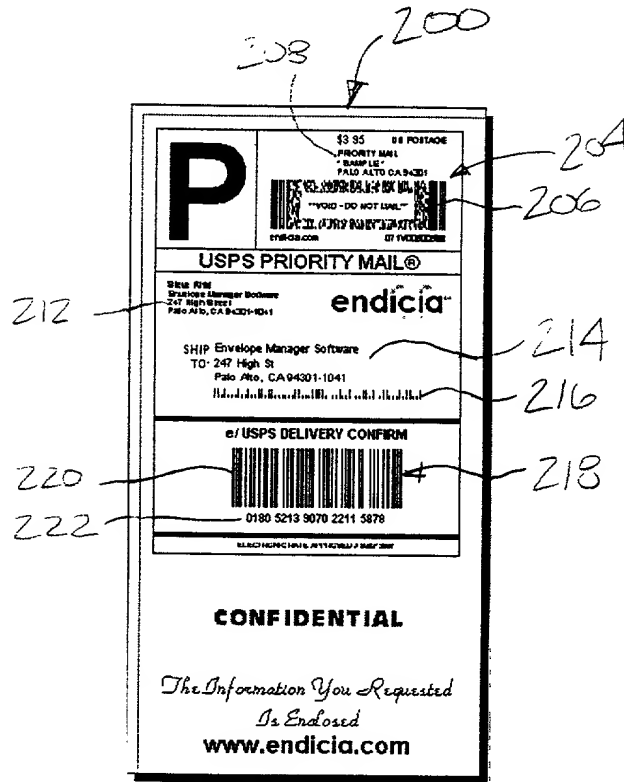


FIG. 2

Fig. 3

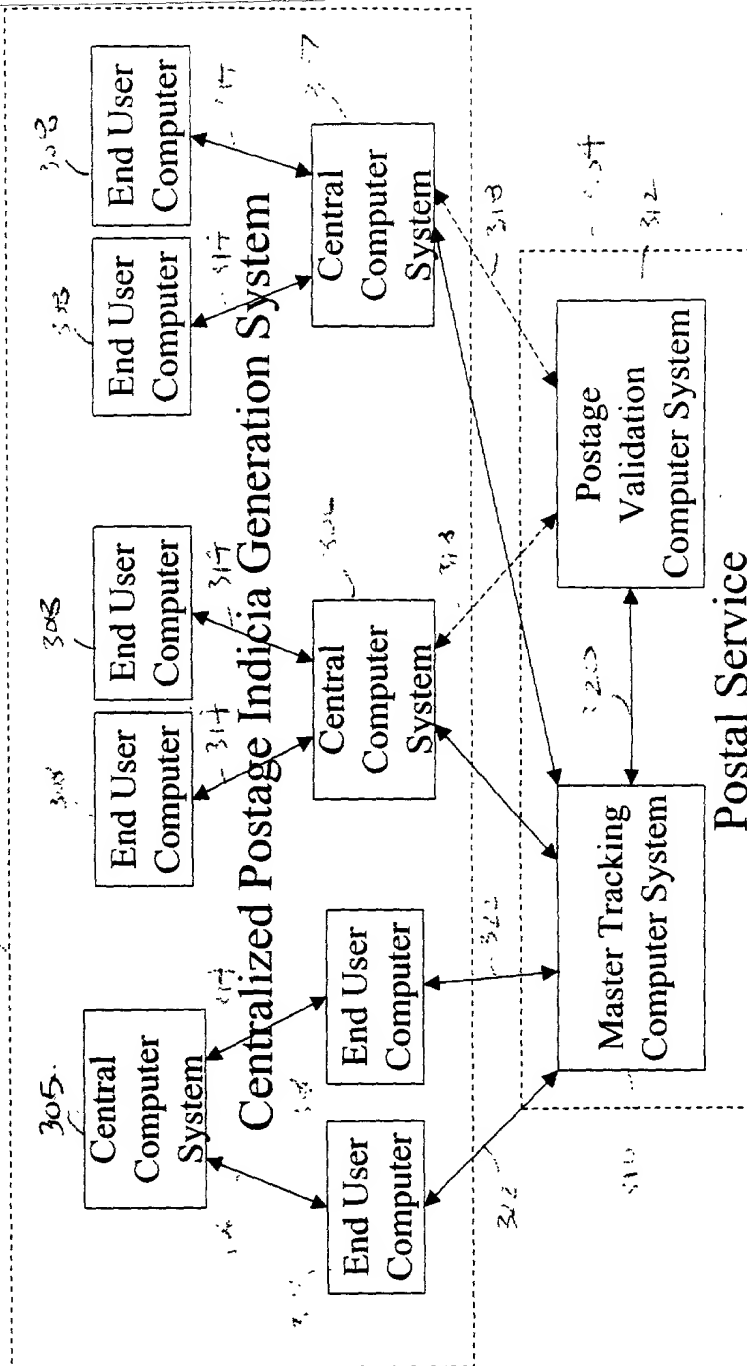


Fig. 4 402 303

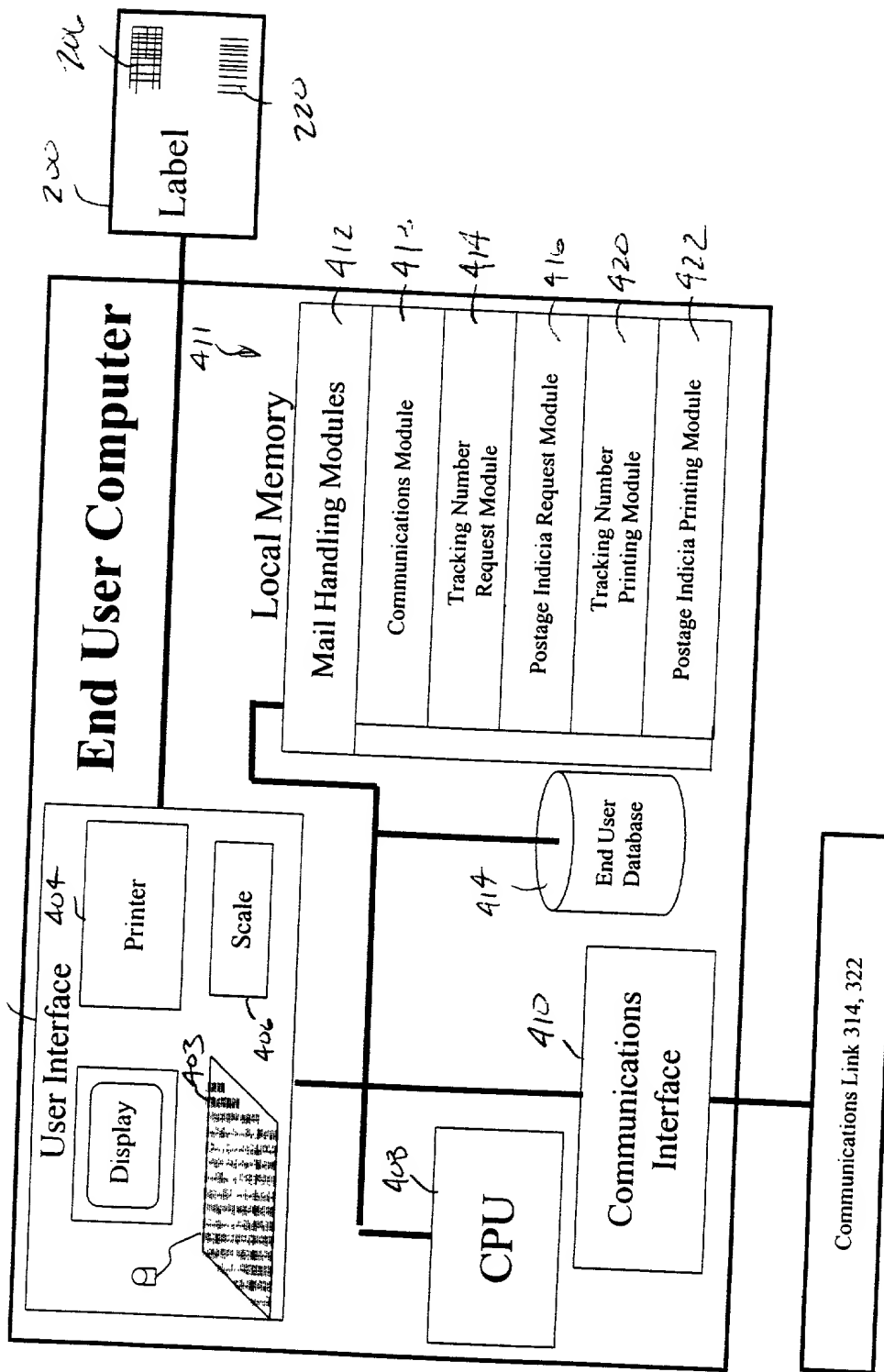


Fig. 5

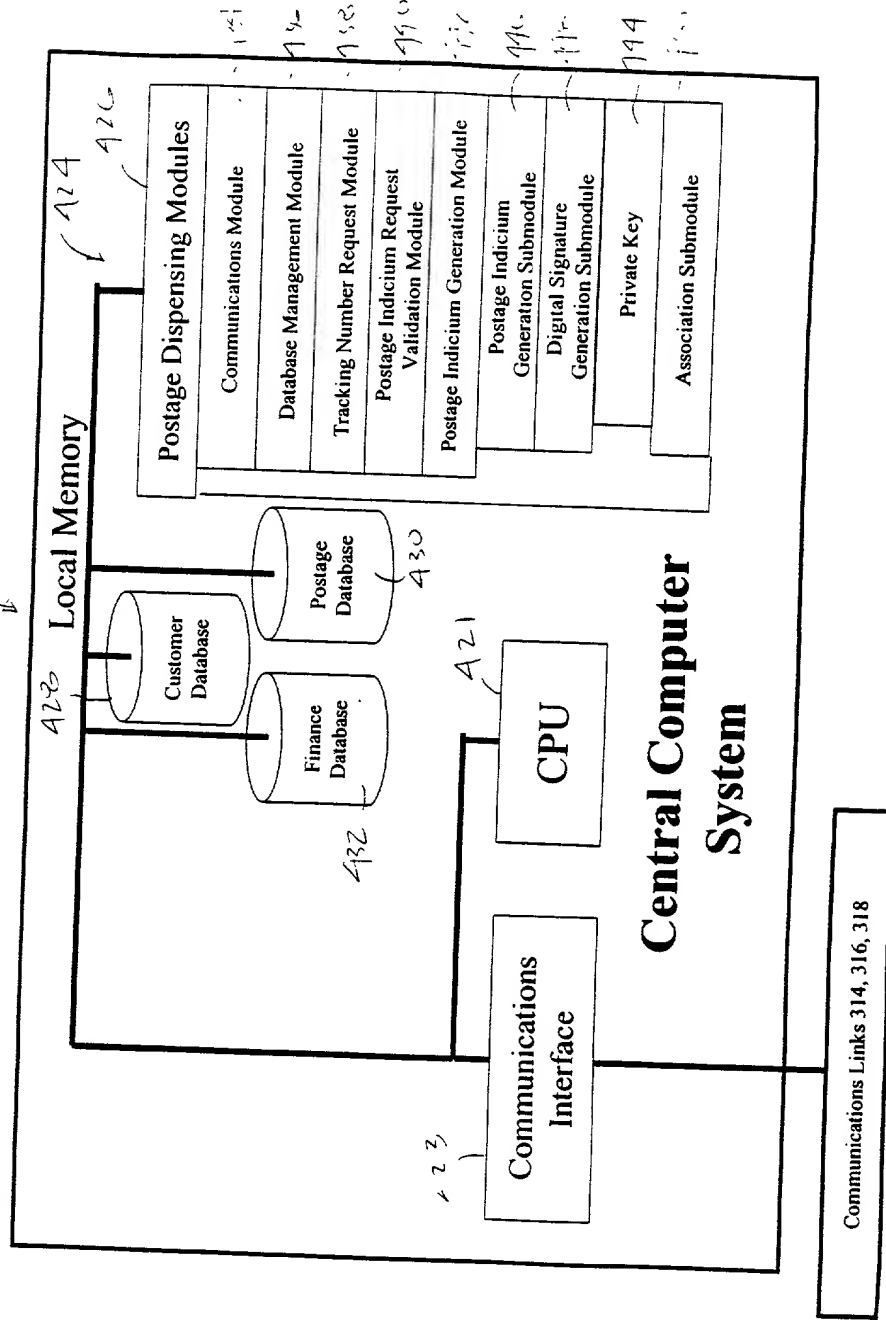
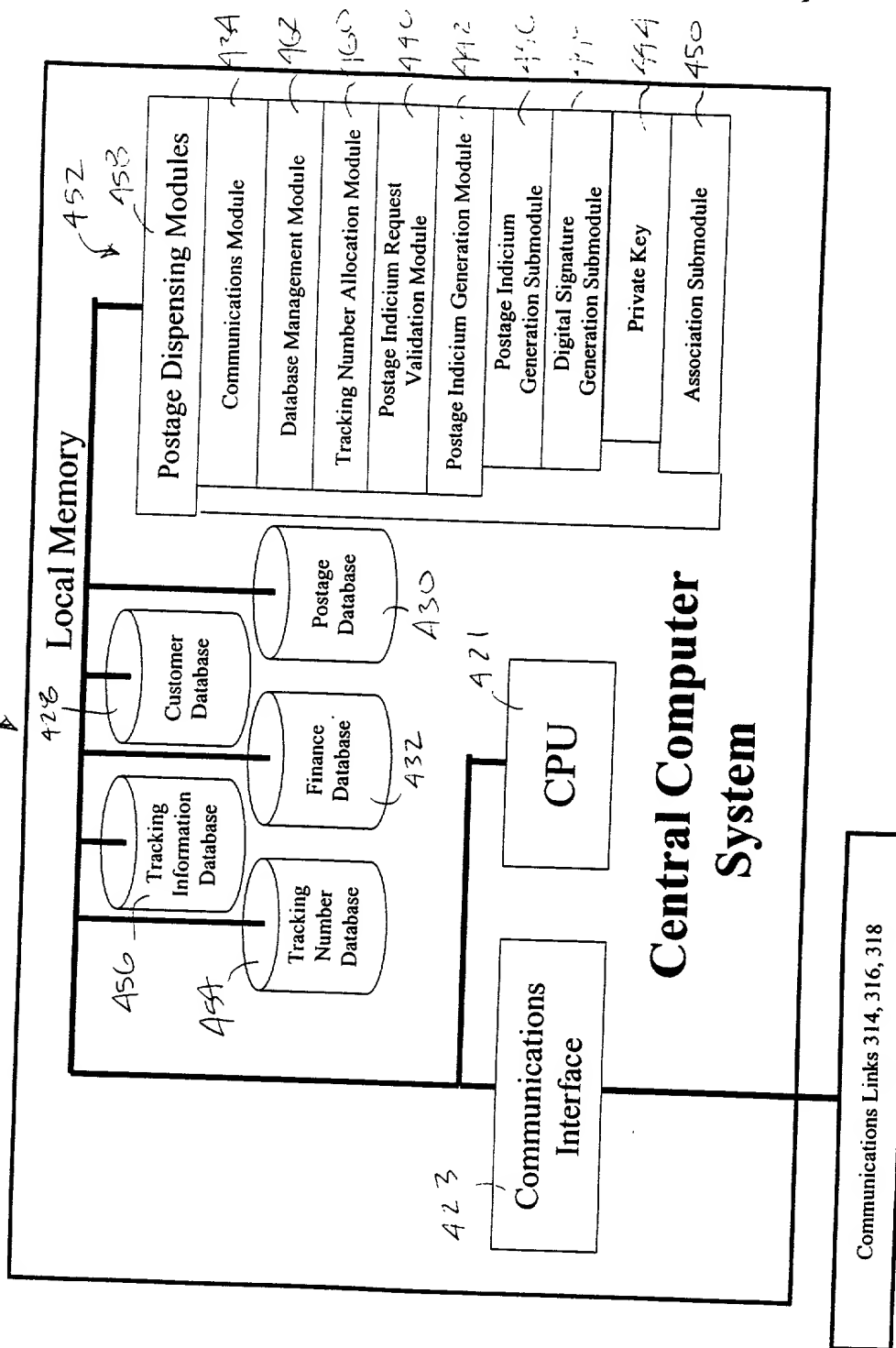
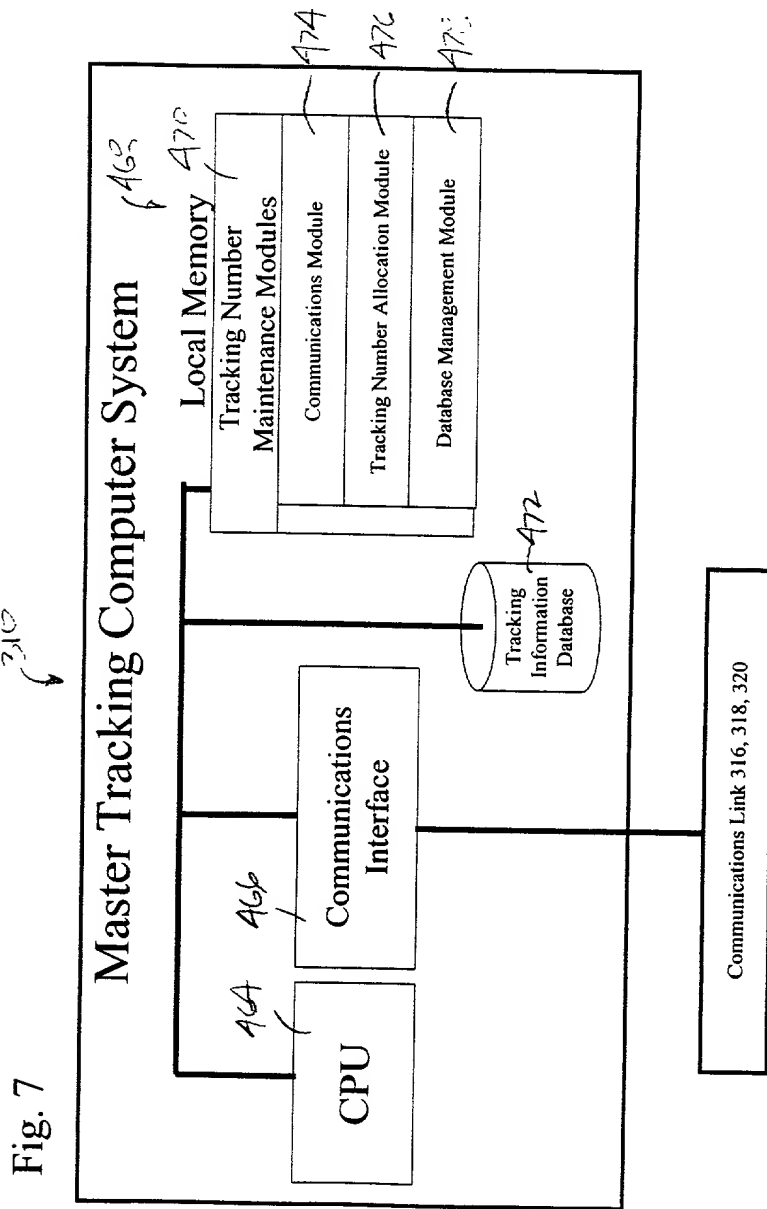


Fig. 6





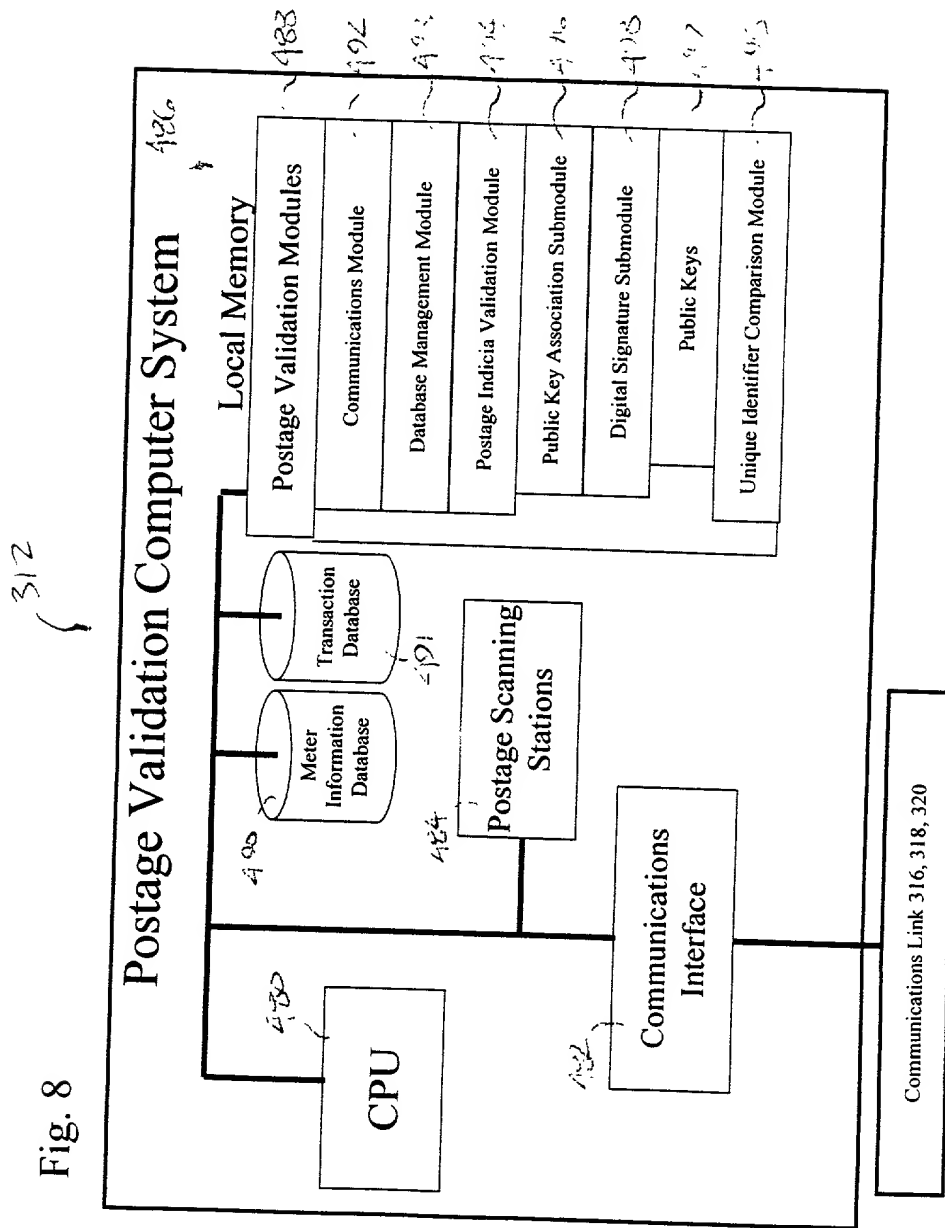


Fig. 9

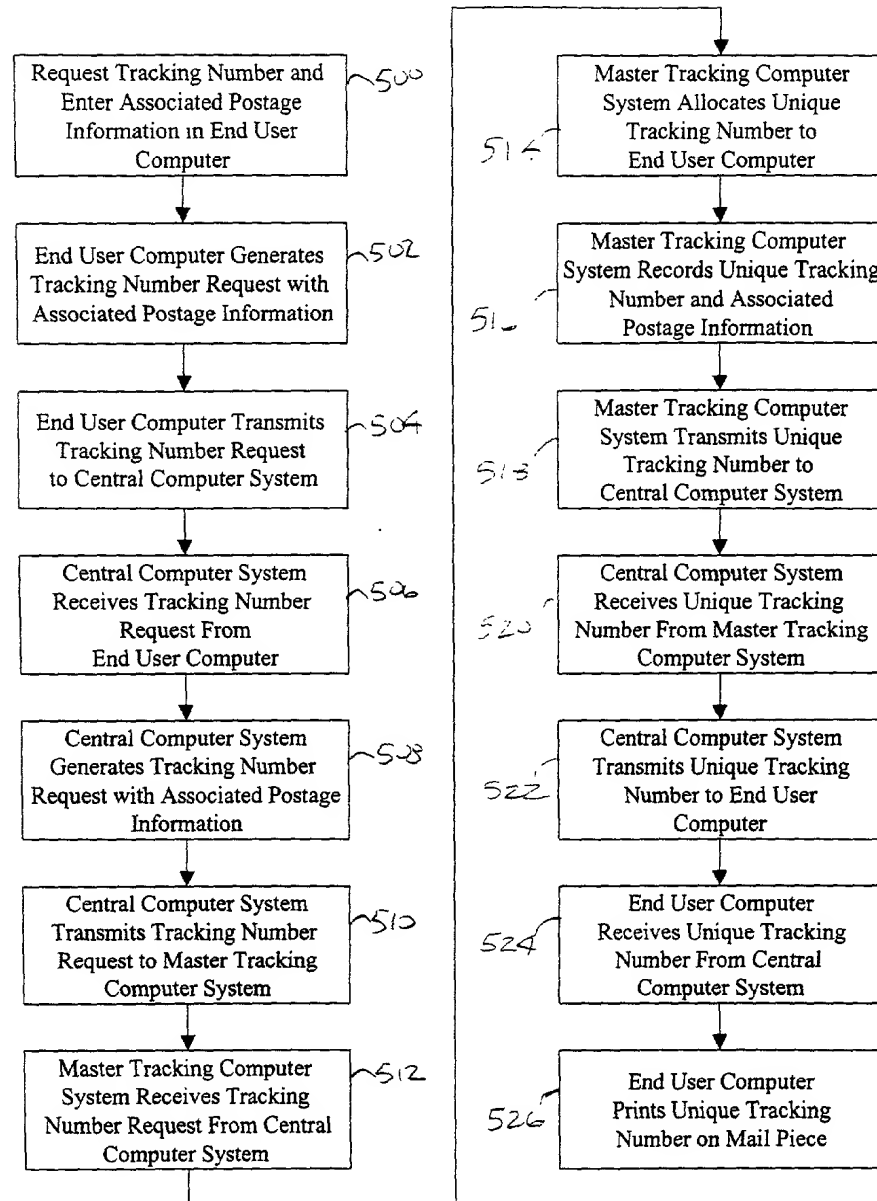


Fig. 10

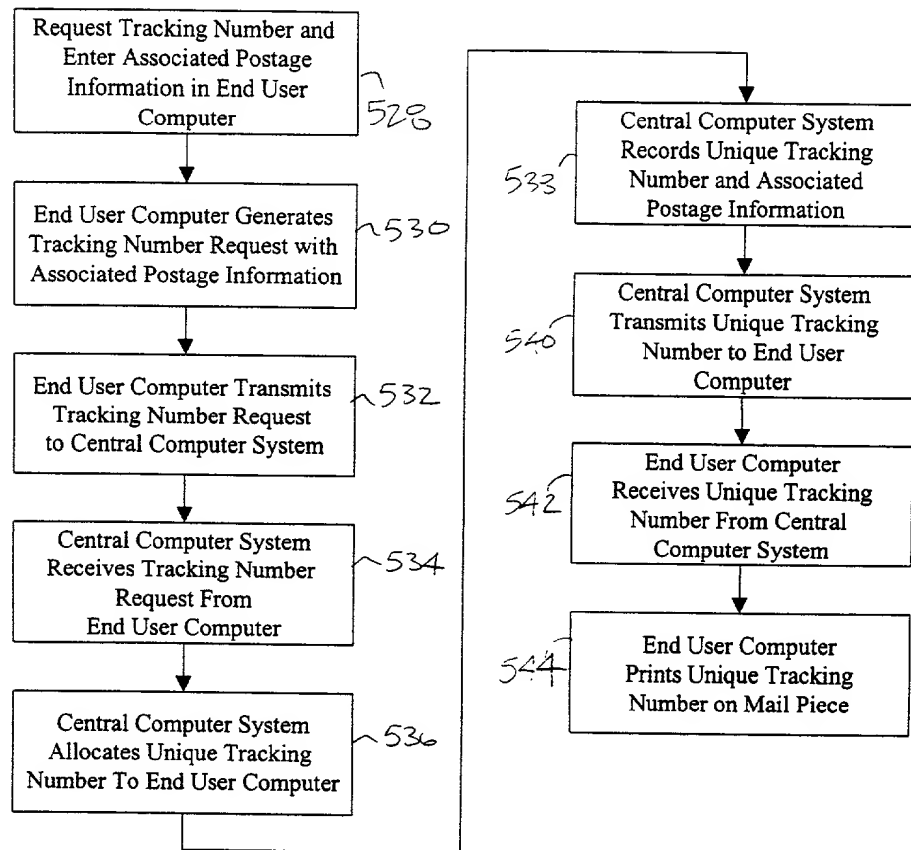


Fig. 11

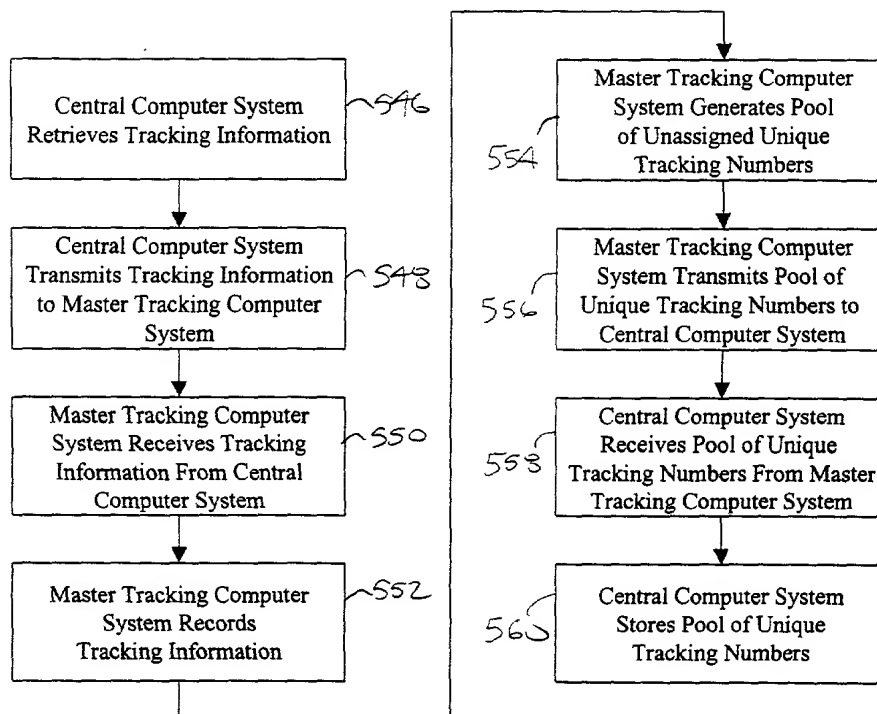


Fig. 12

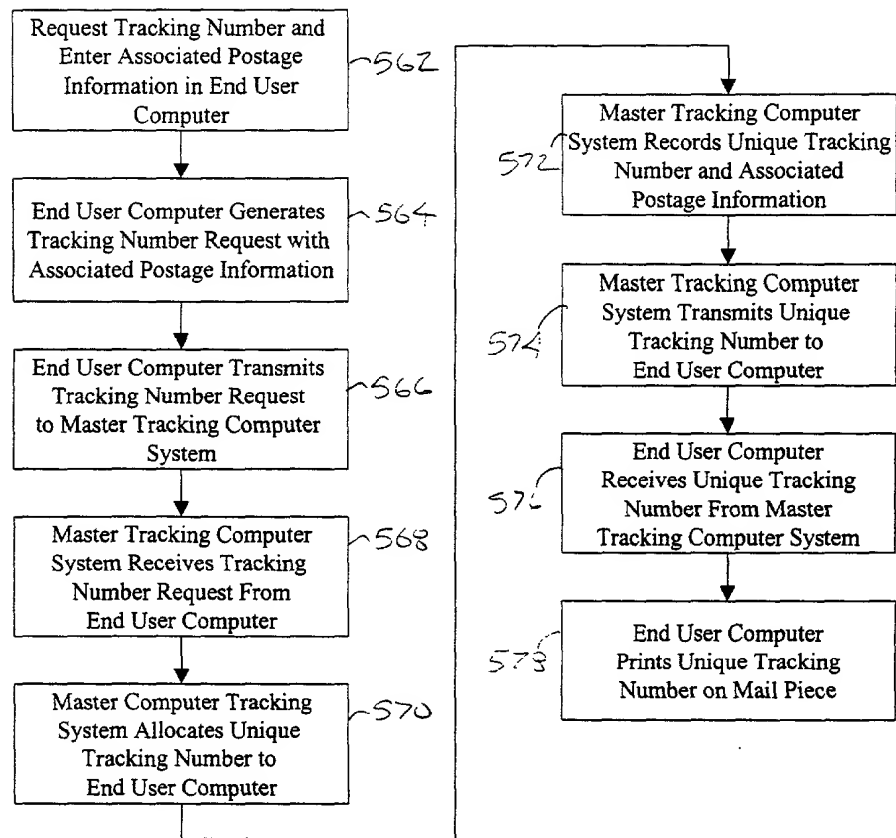


Fig. 13

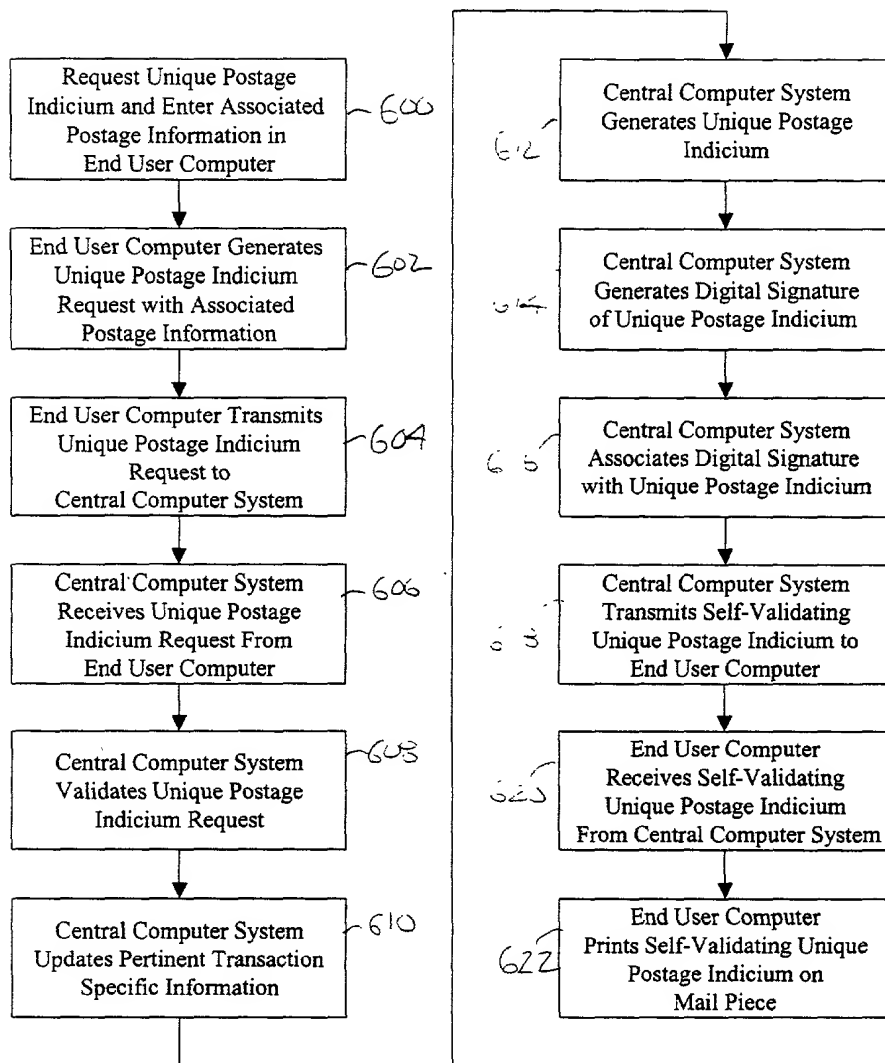


Fig. 14

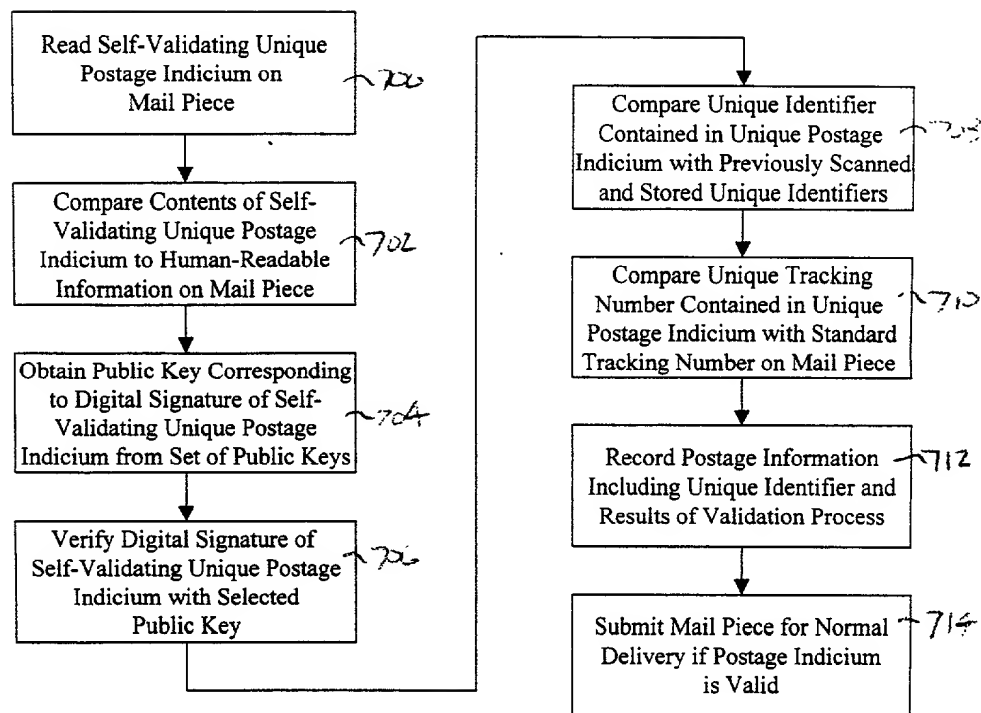
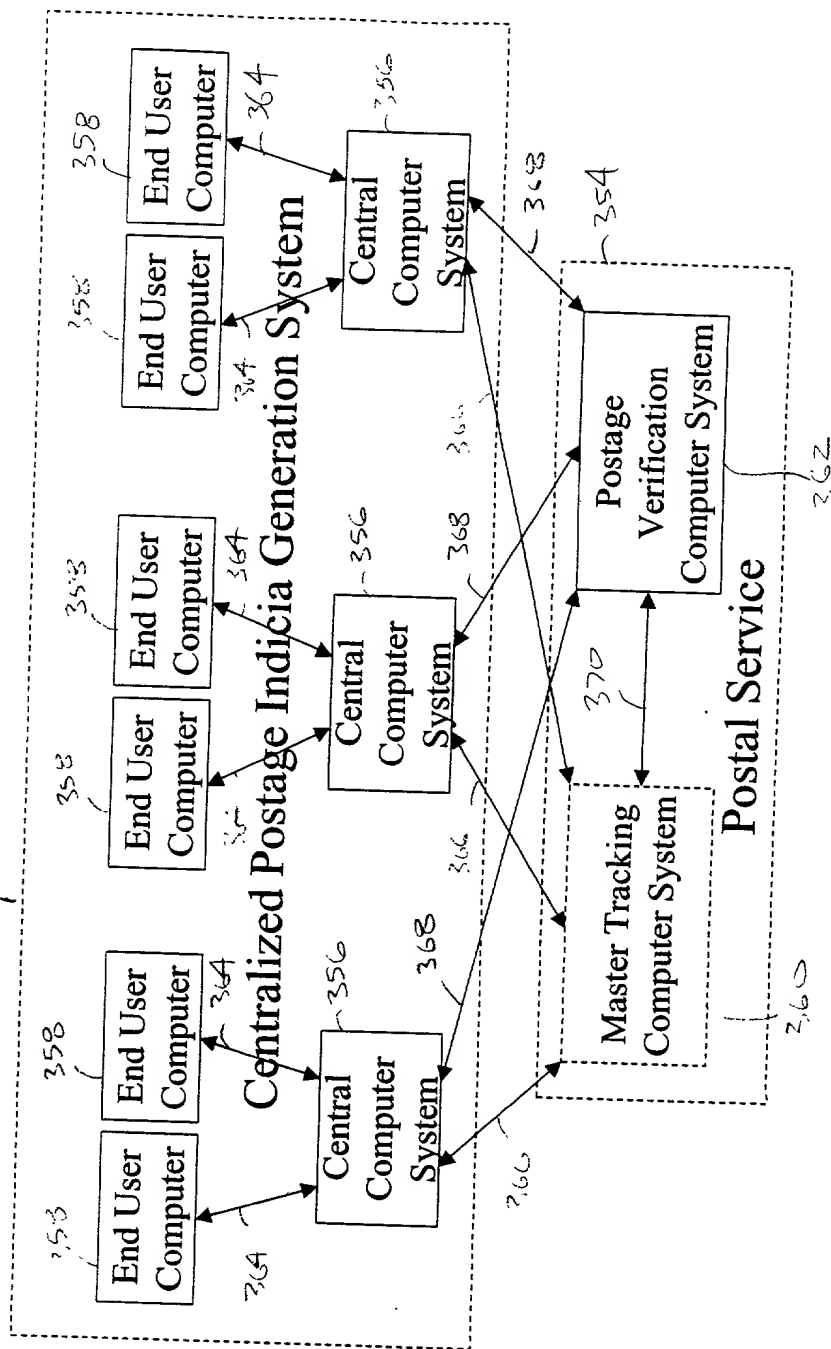


Fig. 15



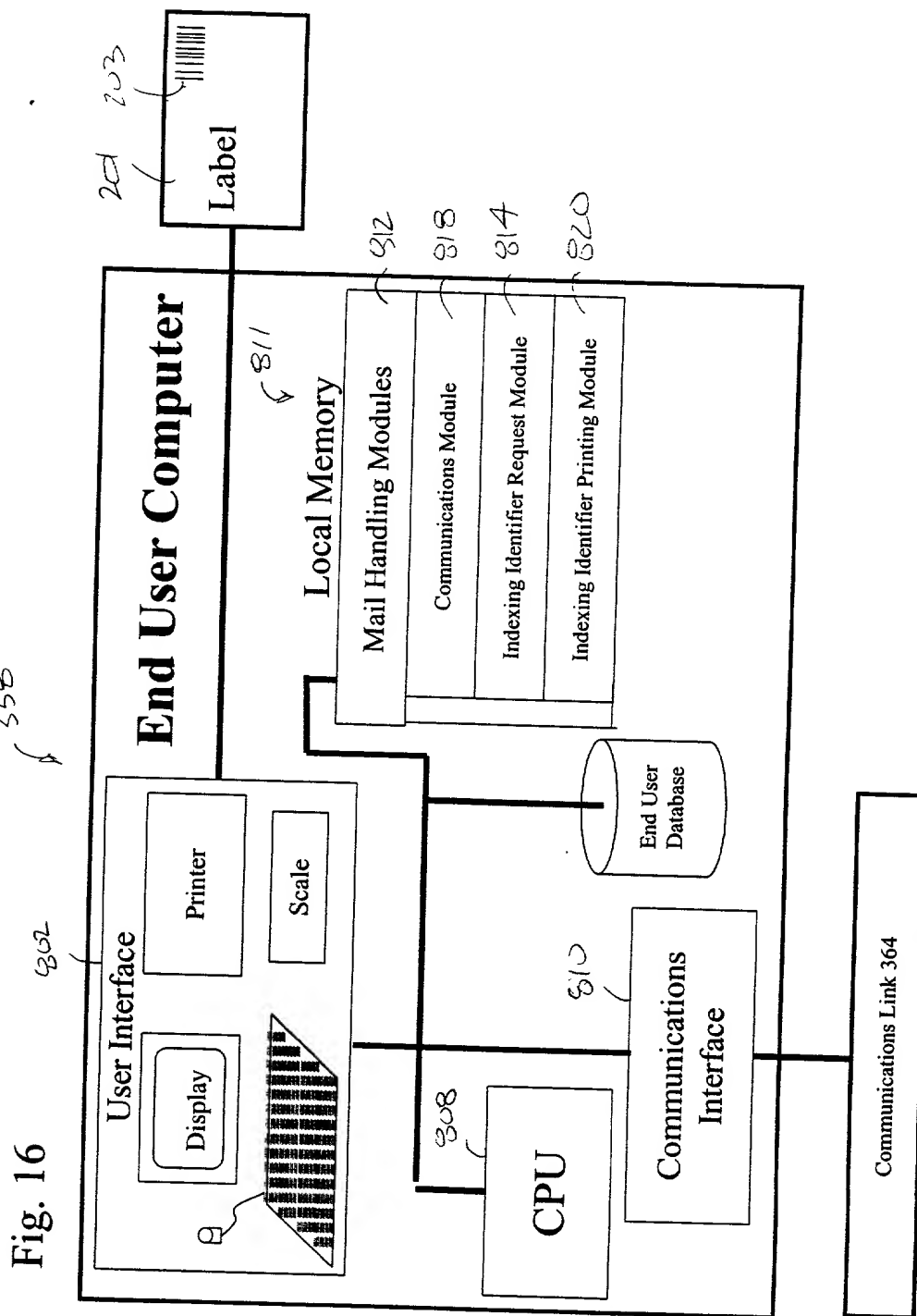


Fig. 17

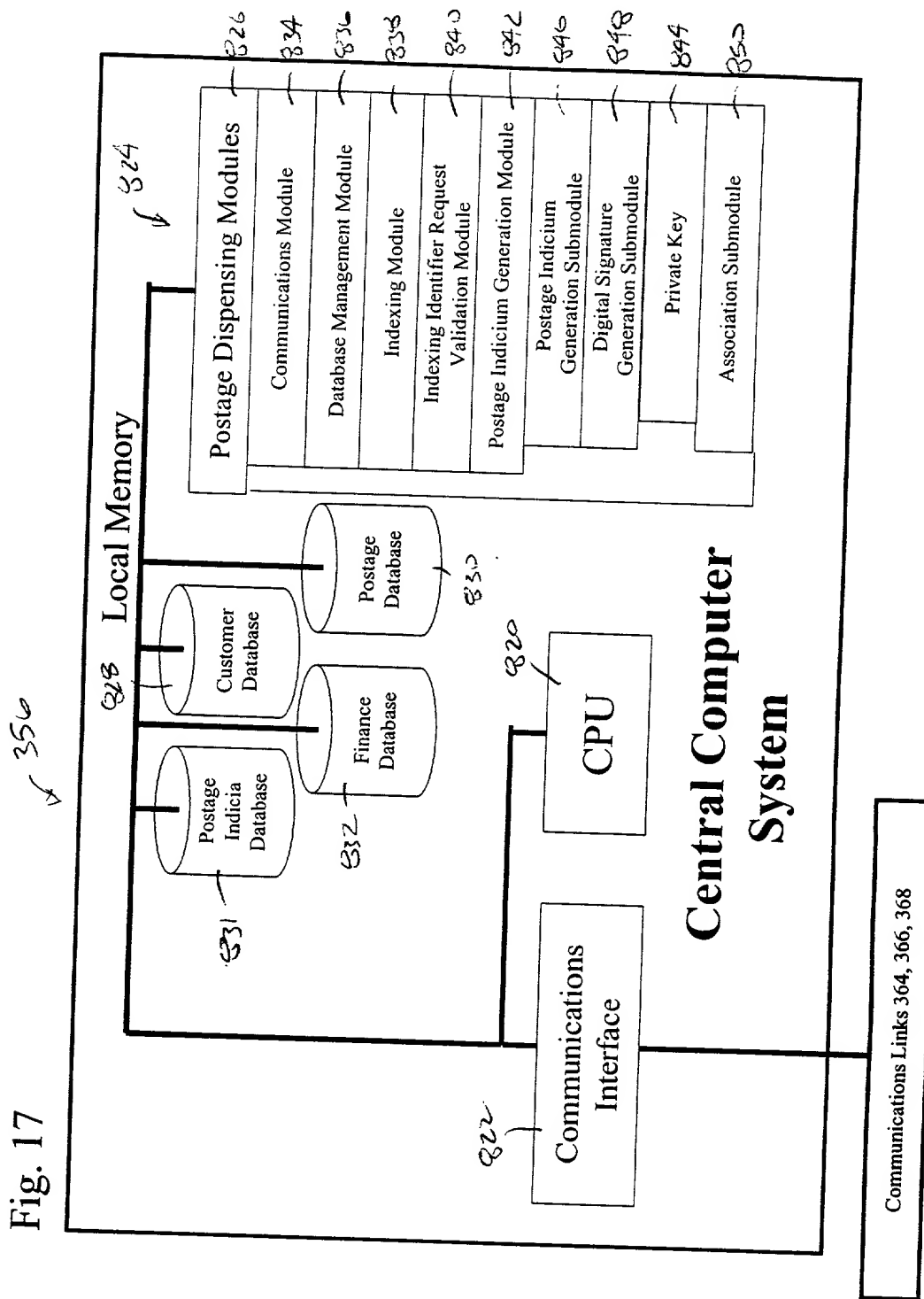
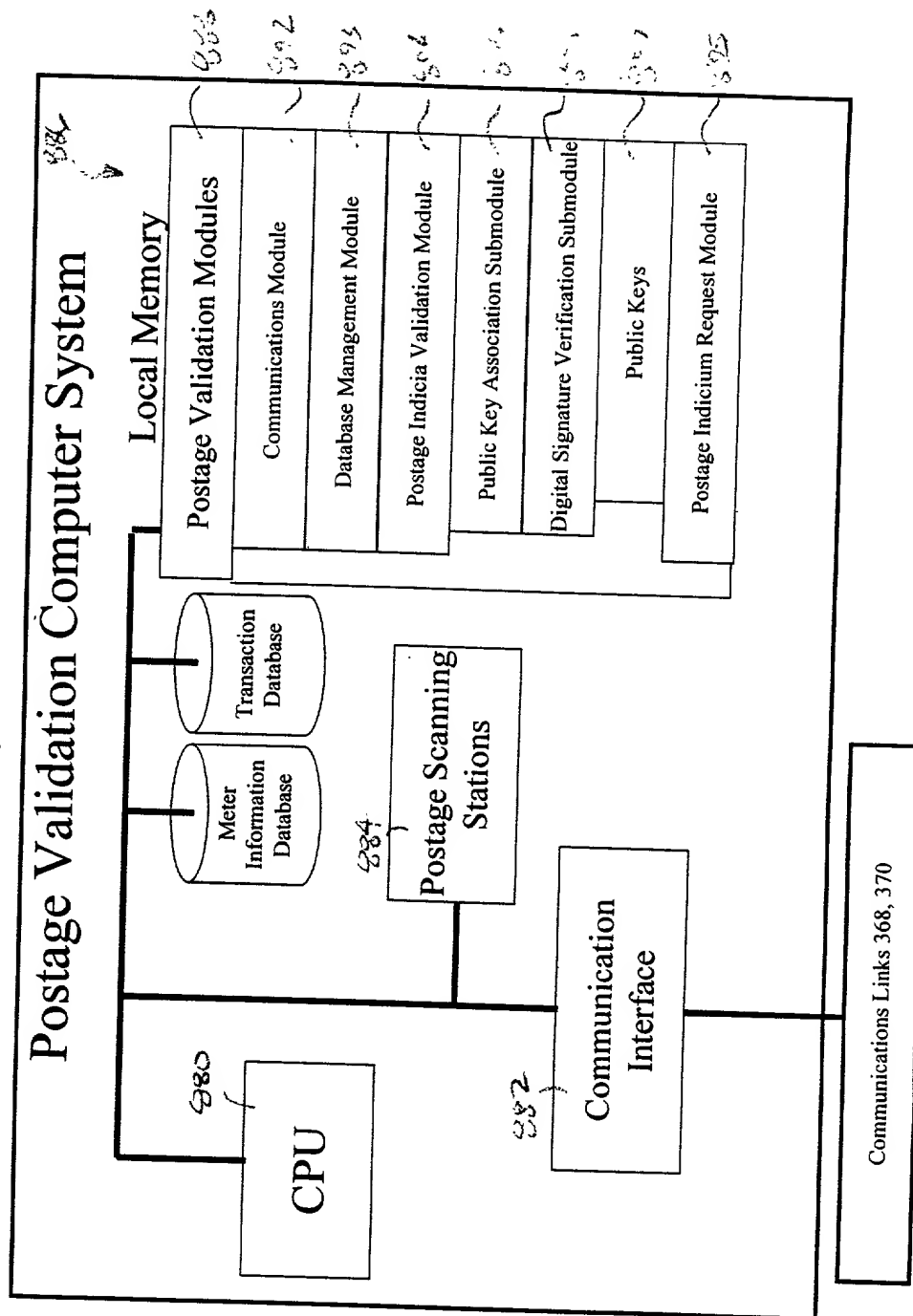


Fig. 18



INVENTOR(S): Montgomery et al.
SERIAL NO.: Not Yet Assigned
PAGE: 19 of 33
Atty Docket: 268/262 Lyon & Lyon
Attorney: M. Bolan (949) 567-2300
Exp Mail No.: EL580126655US

Fig. 19

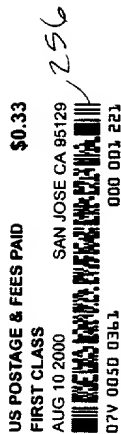


Fig. 21



Fig. 20

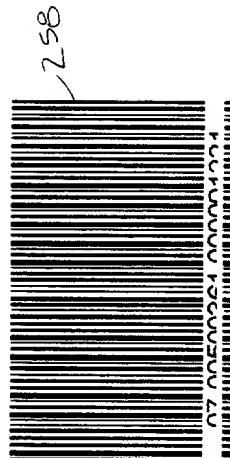


Fig. 22

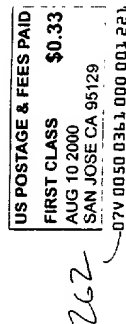


Fig. 23

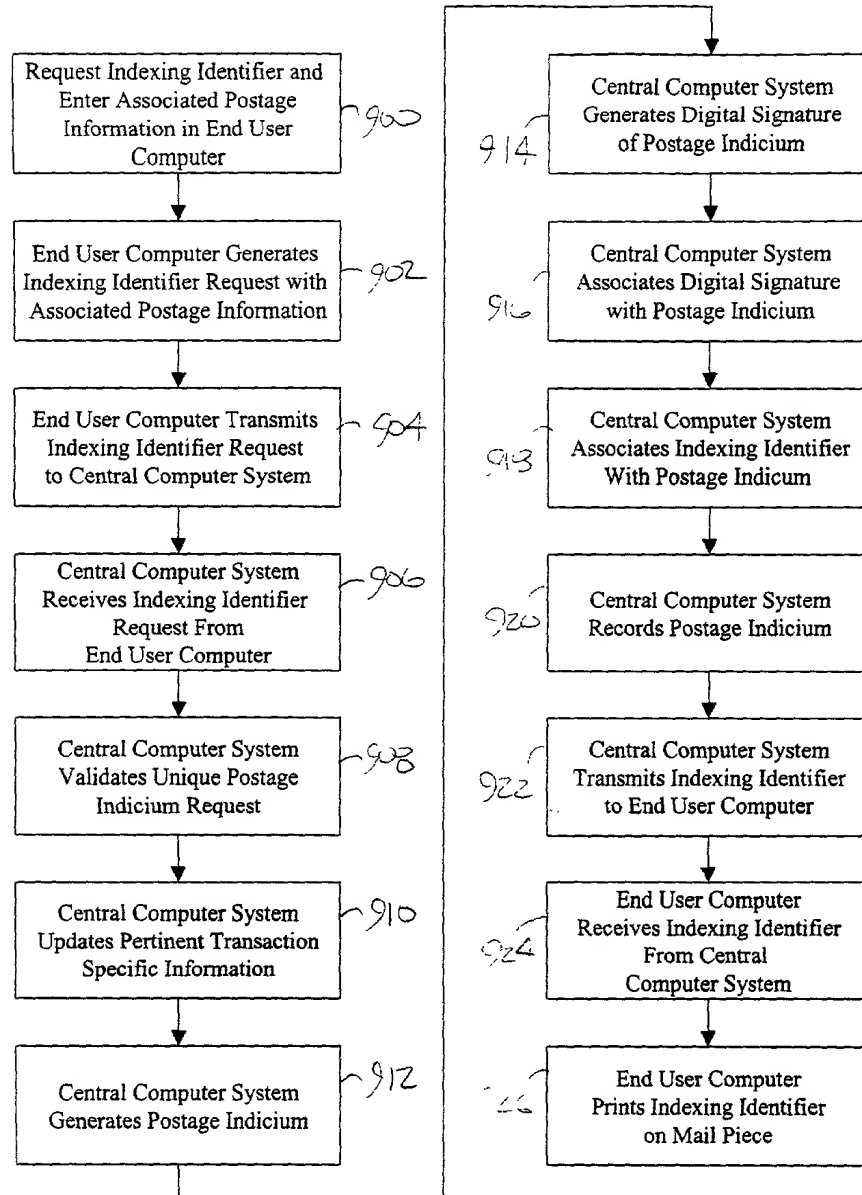


Fig. 24

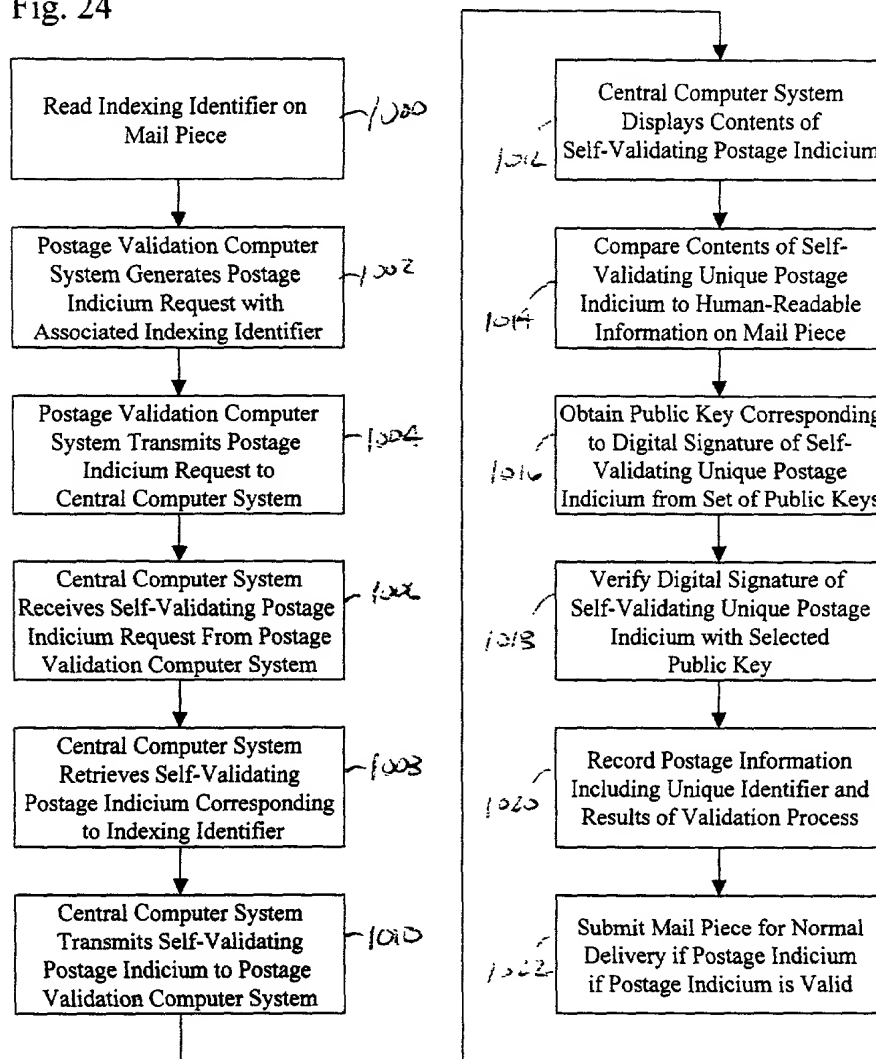
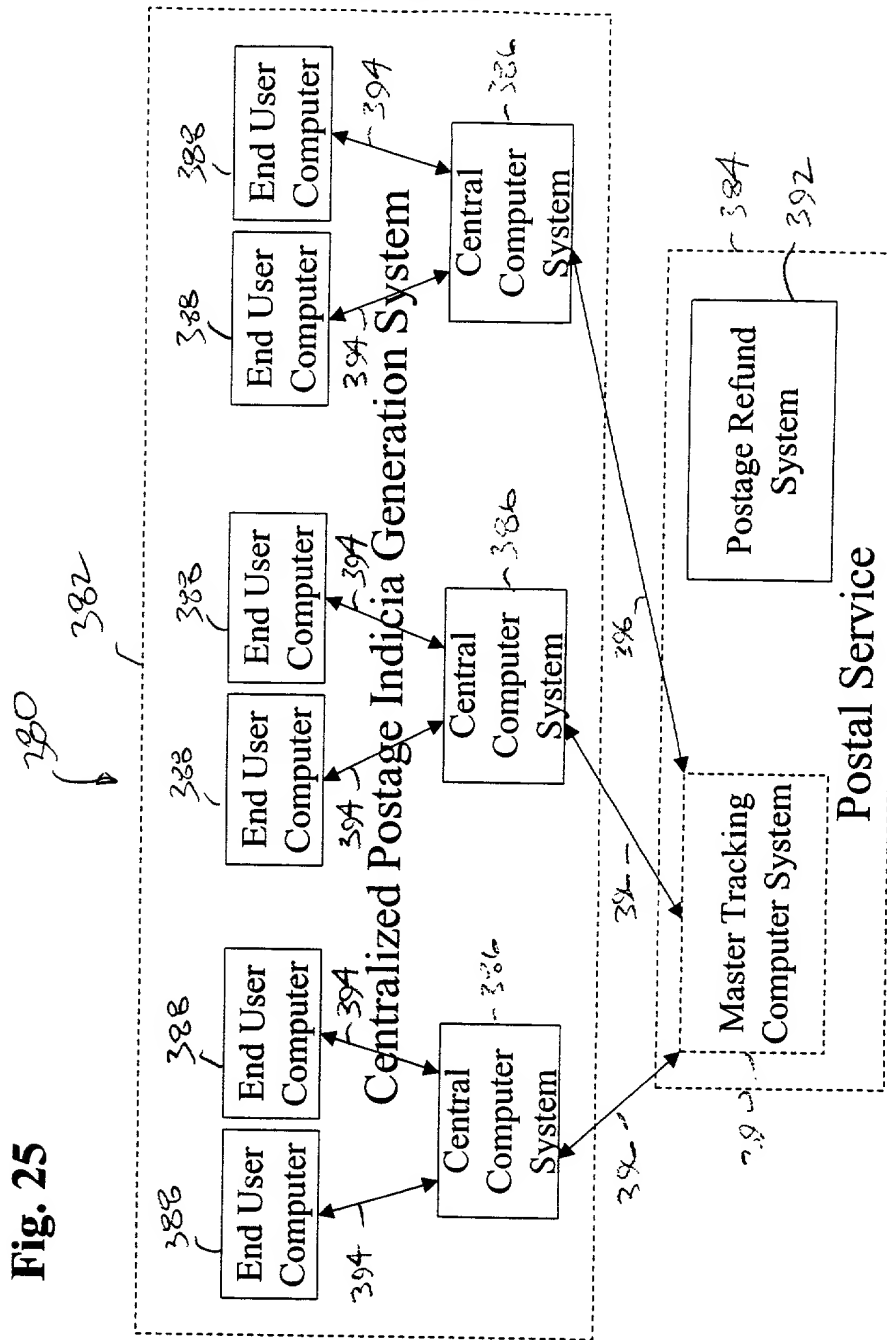


Fig. 25



INVENTOR(S): Montgomery et al.
SERIAL NO.: Not Yet Assigned
PAGE: 23 of 33
Atty Docket: 268/262 Lyon & Lyon
Attorney: M. Bolan (949) 567-2300
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F16.26

Endicia Internet Postage - Duplicate Transaction Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address <https://www.endicia.com/endicia-usa/super/refundtransaction.htm> Go Links

endicia Home Products Support Account Buy Stuff

Duplicate Same-Day Transaction Audit
Please enter a valid serial number

GO 500361

Transaction	Destination	Service Class	Postage	USPS Transaction Status / Description
Trace No: 21307 Printed at 17:35:57 Item Not Refunded Eligible for Refund Refund	Customer Name Company Name Address Line 1 City ST Zip+4 Email name	PRIORITY Mail w/ Delivery Conf 01800213007148038805	\$ 45.25	Accepted in Route (R) Your item was accepted at 10:00 pm on August 21 in PALO ALTO CA 94301
Trace No: 21308 Printed at 17:48:33 Item Not Refunded Non-Refundable Status Code D	Customer Name Company Name Address Line 1 City ST Zip+4 Email name	PRIORITY Mail w/ Delivery Conf 01800213007127708196	\$ 45.25	Delivered (D) Your item was delivered at 1:04 pm on August 22 in MEMPHIS TN 38124

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Done Internet

FOOTNOTED

INVENTOR(S): Montgomery et al.
SERIAL NO.: Not Yet Assigned
PAGE: 24 of 33
Atty Docket: 268/262 Lyon & Lyon
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F16.27

Endicia Internet Postage - Duplicate Transaction Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address <https://www.endicia.com/endicia-usa/super/refunddupman.cfm> Go Links

endicia Home Products Support Account Buy Stuff

Duplicate Same-Day Transaction Audit
Please enter a valid serial number

GO 500361

Account	Transaction Date	Destination ZIP	Service Class	Postage	
500361	6/28/2001	56281-2854	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/28/2001	92055-5001	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	07991-7302	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	33409-6407	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	44116-3572	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	53713-3700	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	60030-7916	Priority Mail w/ Delivery Conf.	\$ 3.50	Get Status
500361	6/29/2001	60466-4131	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	78754-4558	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	90301-2515	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	99119-3064	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	93611-0563	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/29/2001	94544-7040	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	6/30/2001	77081-2912	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status
500361	7/2/2001	95381-1885	Priority Mail w/ Delivery Conf.	\$ 3.95	Get Status

Internet

INVENTOR(S): Montgomery et al.
 SERIAL NO.: Not Yet Assigned
 PAGE: 25 of 33
 Atty Docket: 268/262 Lyon & Lyon
 Attorney: M. Bolan (949) 567-2300
 Exp Mail No.: EL58012665US

F16.28

Endicia Internet Postage - Refund Pattern Audit Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Stop Refresh Home Search Favorites History Mail Print Edit

Address <https://www.endicia.com/endicauis/super/refundpattern.htm> Go Link

endicia Home Products Support Account Buy Stuff

Refund Pattern Audit

Starting Date: 07/10/2001 Ending Date: 10/10/2001 Refund Threshold (%): 10 GO

Starting Time (GMT): 00:00:01 Ending Time (GMT): 23:59:59

Currently 10/10/2001 @ 22:37:54 GMT

Account	Refunded by Physical Proof	Refunded by Audit	Postage Printed	Notes
901728 Customer Name	174 11.5% \$ 209.28 11.6% 0 0% \$ 00 0%	1,510 \$ 2,580.04	+	
901511 Customer Name	7 100.0% \$ 21.34 100.0% 0 0% \$ 00 0%	7 \$ 21.34	+	
900981 Customer Name	5 12.2% \$ 20.23 40.0% 0 0% \$ 00 0%	38 \$ 60.95	+	
902052 Customer Name	2 2.5% \$ 120.18 12.4% 0 0% \$ 00 0%	70 \$ 987.33	+	
901588 Customer Name	1 4.8% \$ 2.00 20.0% 0 0% \$ 00 0%	21 \$ 12.45	+	

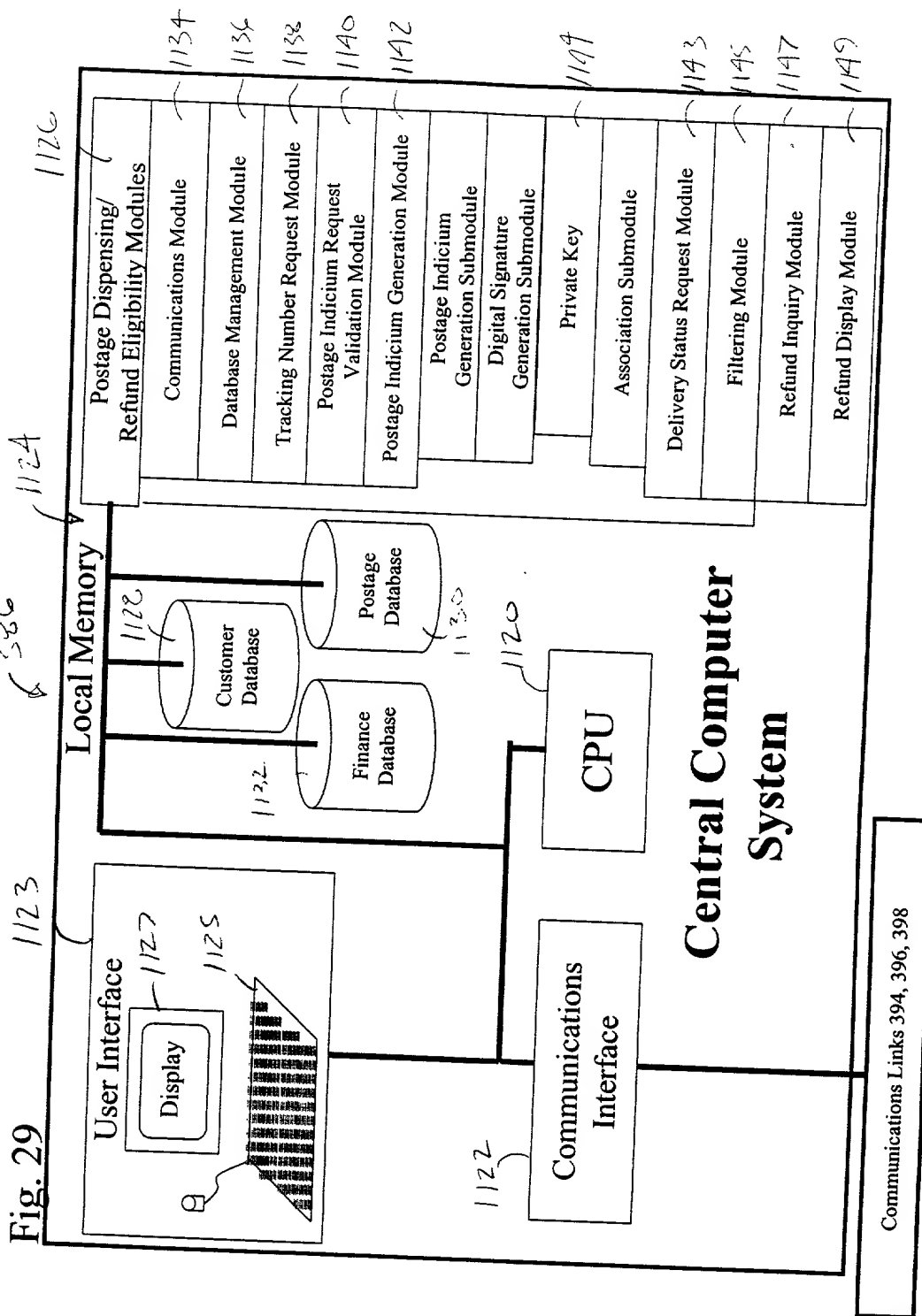
Report Summary

Initiative Data	Number	Amount
Refunded by Physical Proof	189 08%	\$ 464.53 08%
Refunded by Audit	0 00%	\$ 00 00%
Postage Printed	249,658	\$ 604,307.26

[Return To Supervisory Menu](#)

Done Internet

FOOTPRINT 11/10/2001



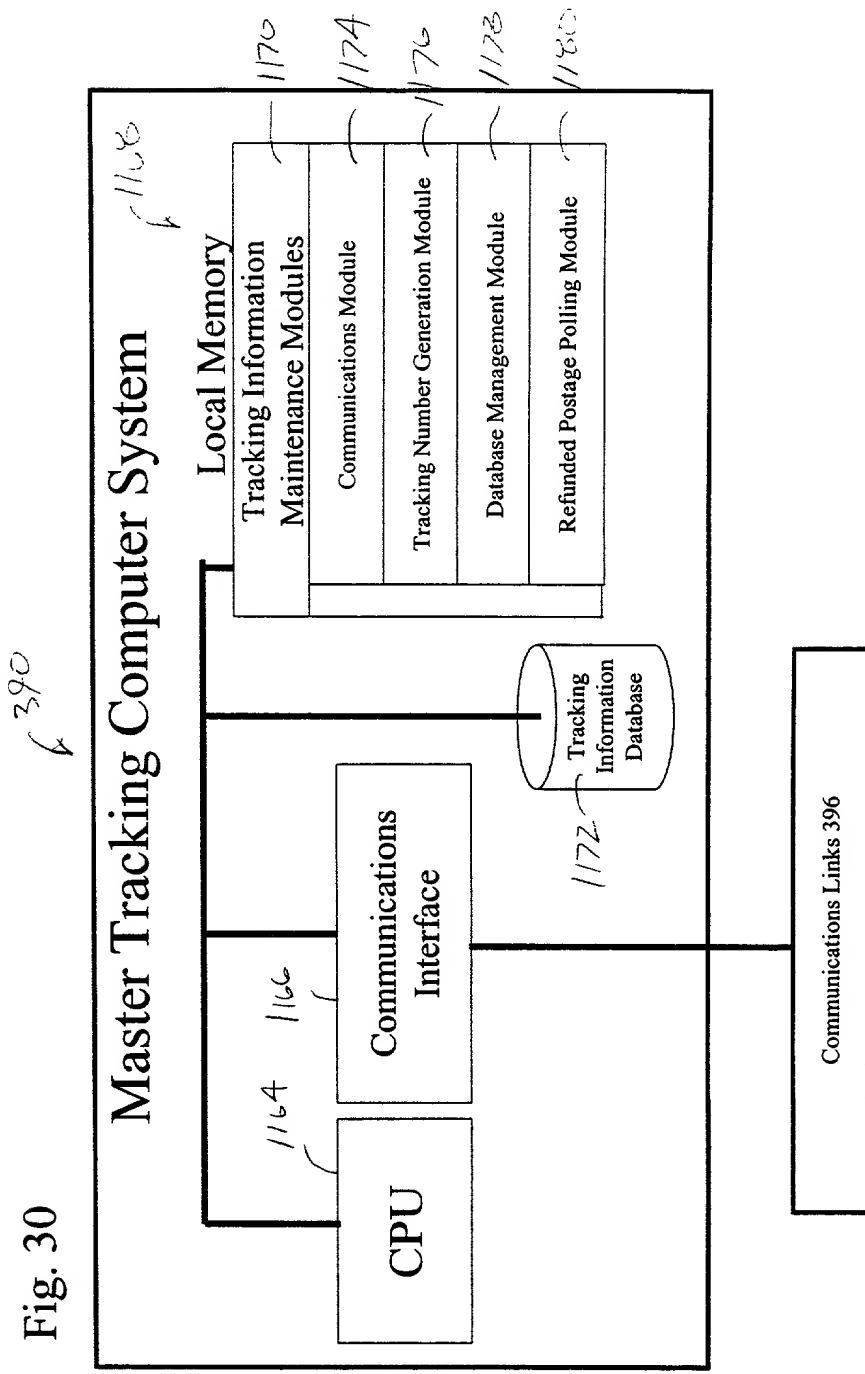


Fig. 31

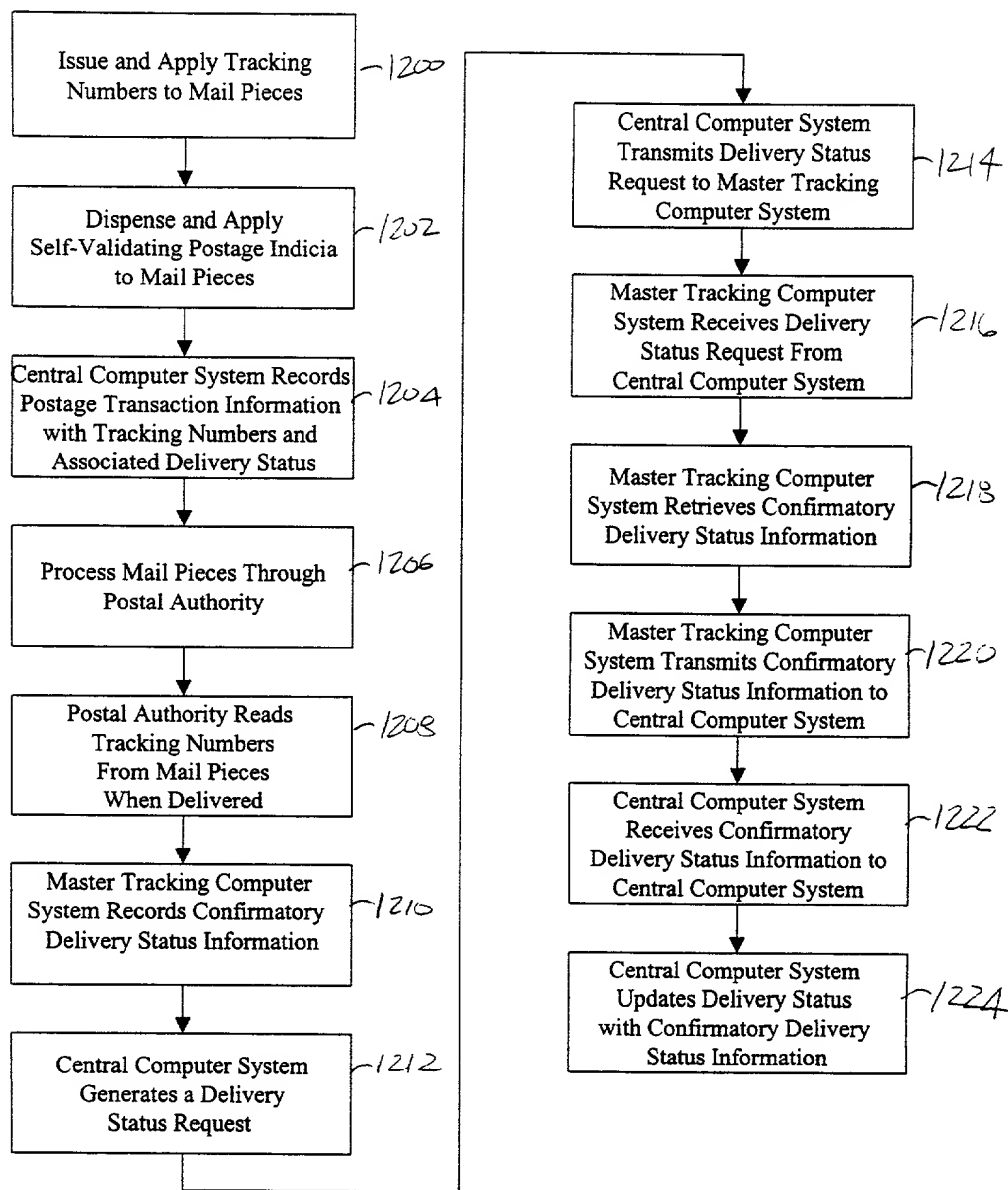
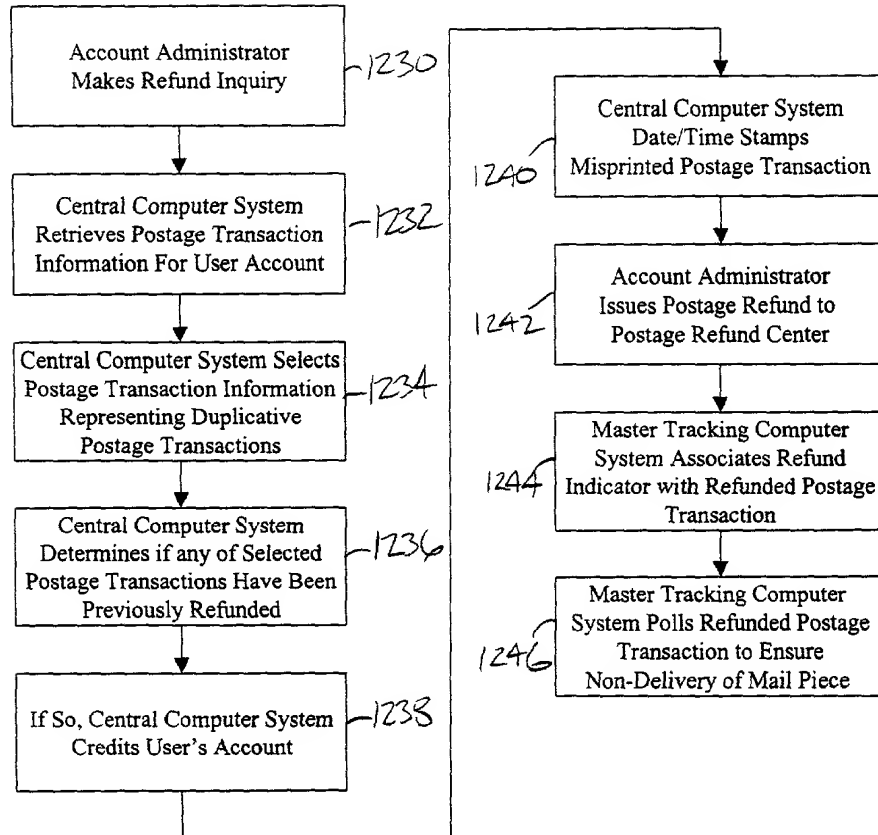
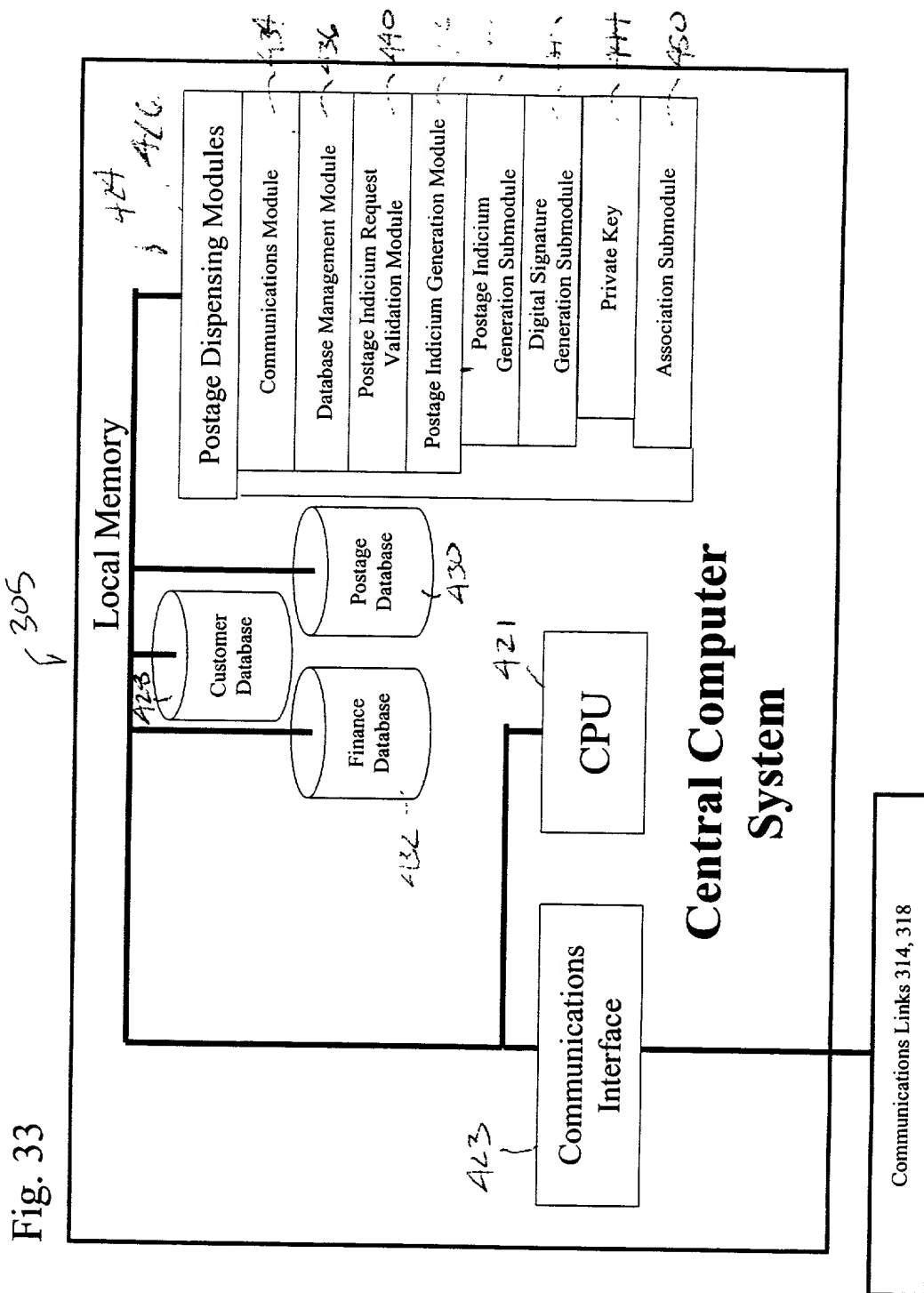


Fig. 32





INVENTOR(S): Montgomery et al.
SERIAL NO.: Not Yet Assigned
PAGE: 31 of 33
Atty Docket: 268/262 Lyon & Lyon
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Fig. 34

Endicia Internet Postage - Shipper Authentication - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://www.endicia.com/auth.htm

Package Identification

Please enter a Package Identification Code (PIC number) below to look up information on the package you received. The shipper information will only be displayed if authorized by the sender.

Package Identification Code

The PIC number is printed below the tracking barcode on the package label. For Priority Mail, Parcel Post, Media Mail, Library Mail, and Bound Printed Matter, the PIC number is 20 digits long (for example, 0195123456789012345). For Express Mail the PIC number is 13 characters long (for example, EO123456789US).

USPS DELIVERY CONFIRM

USPS EXPRESS MAIL

Mail Safety Tips

Verify the information on your Endicia packages using this web page.

Look for the following warning signs in your mail:

- Unexpected mail
- Mail without a return address
- Mail sent with excess stamps
- Handwritten address
- Excessive amounts of tape
- Loaded or lumpy packages
- Oil stains or strange odors

If you suspect a letter or package:

- Do not open it.
- Avoid handling it.
- Do not shake it, bump it, or sniff it.
- Wash your hands with soap and water.
- Notify your local law enforcement.

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Fig. 35

Endicia Internet Postage - Package Profile - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://www.endicia.com/endicia-selfsupport/authpackage.htm

Package Profile

Information	Mail Class Information
Name: Jaime L. Holtzart	Addressed To: 247 High St
Company: Envelope Manager	Palo Alto, CA 94301-1041
Address: 247 HIGH ST	Weight: 16 oz
PALO ALTO, CA 94301-1041	Mail Class: Express Mail
Post Office: PALO ALTO, CA 94301	Package ID: EO00000857US
Email: jaime@envelopr.com	Date Printed: 11/08/01
Phone: (850) 321-2840	Date Postmarked: 11/08/01
Fax: (850) 321-0359	

How To Use This Information

If you are not expecting this package or want to know its contents, contact the sender for more information.

Check the mail piece information above:

- Make sure the package address matches
- Make sure the package weight matches
- Make sure the mailing date approximately matches

This information does not guarantee that your packages are safe. Always use common safety guidelines when handling mail and do not handle any suspicious letters or packages.

Mail Safety Tips

Look for the following warning signs in your mail:

- Unexpected mail or mail without a return address
- Mail sent with excess stamps or handwritten address
- Mail sealed with excessive amounts of tape
- Loaded or lumpy packages, oil stains or strange odors

If you suspect a letter or package:

- Do not open it and avoid handling it.
- Do not shake it, bump it, or sniff it.
- Wash your hands thoroughly with soap and water.
- Notify your local law enforcement.

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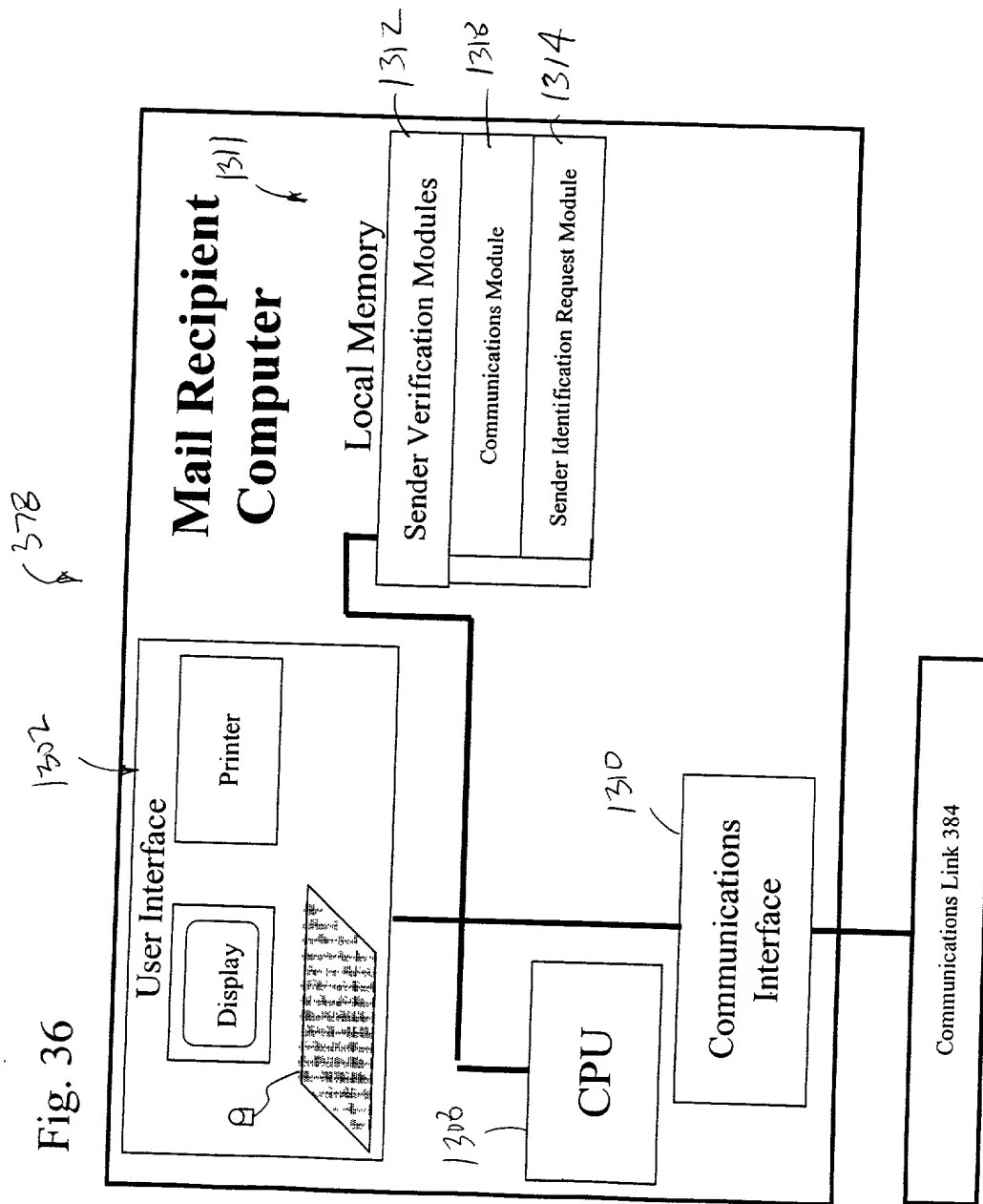


Fig. 37

